



COSCO SHIPPING Lines Pakistan (Pvt) Ltd

Dear Customer,

In view of the ongoing situation due to COVID-19 pandemic, Provincial Government of Sindh has announced Lock-Down within territorial limits of Province of Sindh for 15 Days w.e.f. 23-Mar-2020 00:00 hrs.

In compliance to the Order, during this period, we will continue to work remotely from home & entertain your refund cases online for refer cargo through email. Kindly follow details as below.

Kindly send all documents as below to our email id (adil.shaikh@coscon.com) send 1 case in 1 email & mention subject (REQUEST FOR FINAL INVOICE OF REFER CARGO MBL#_____)

SCAN DOCUMENTS REQUIRED,

1. RECEIPT OF DEPOSIT & ADVANCE DETENTION
2. EIR (RECEIVING & DELIVERY IMPORT BOTH)
3. MBL COPY
4. PAYORDER COPY/REQUEST LETTER FOR REFUND WITHOUT PO COPY

We will send your invoices in return email **after 02 days or on Saturday** but if container will not update in our online system or PTI report not received from terminal so it will take more time.

Once you get your invoice submit all docs to our FAD team in our office with Detention invoice for Cheque.

Thanks